

-FUJIOH-

REGISTER YOUR WARRANTY ONLINE

3 Easy Steps



STEP 1

Visit us at www.fujioh.com/sg

STEP 2

Go to WARRANTY tab and click warranty registration*

STEP 3

Register your information and complete the online form and just click SUBMIT to finalize your registration!

***Online registration** will give you **additional 3 months warranty for any purchase from 1st Sep 2018** compared to the standard warranty.

(Please refer to the back page for warranty period and terms and conditions.)

Alternatively, you may choose to complete the following details and submit by post/e-mail/fax.
(These submissions will consider as standard warranty.)

Name : _____

Address : _____

Email : _____ Contact No. : _____

Model No. : _____ Serial No. : _____

Date of Delivery : _____

Dealer's Name : _____

* Terms and conditions of warranty apply. You may refer to the back of this page or read the complete T&C at our website, www.fujioh.com/sg (WARRANTY tab - terms and conditions).

* FUJIOH Data Protection Policy applies. You may read the policy on our website, www.fujioh.com/sg (WARRANTY tab - data protection policy). By completing the warranty registration details, you agree and consent to the data policy.

For non-online submission, please fill up the above information and return via:
Email : fit_warranty@fujioh.com.sg Fax No. : +65 6285 3285 Telephone : +65 6286 3286
Mail : 130 Joo Seng Road #05-05 Singapore 368357

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TERMS AND CONDITIONS OF WARRANTY*** (Valid in Singapore only)

This product is fully guaranteed against defective materials and manufacturing defaults inclusive of parts and service as per below policy.

Product	1 Years Extended Warranty Period**	Standard Warranty Period	Terms and Conditions
Cooker hood	-	1 year general warranty	1. FUJIOH cooker hood is covered by 1-year warranty covering transport, parts & labour.
Cooker hood motor	-	3 years general warranty	1. FUJIOH cooker hood's motor is covered by a 3-year warranty as follows:- (a) 1st year warranty-includes transport, parts & labour, (b) 2nd & 3rd year warranty-includes parts, but excludes transport & labour.
Gas hob	1 year extended service & transport + 1 year general warranty + 3 months warranty for online warranty registration only	1 year general warranty	1. FUJIOH/gas hob/induction hob/hybrid hob/oven/microwave oven is covered by 1-Year warranty covering transport, parts & labour. 2. FUJIOH gas hob is covered by another 12 months free service & transport, but exclude parts. For FH-GS5030/5035/5520/5530/7030/7020. Valid for purchase dated from 01 Jun 2021 to 31 Jan 2022. 3. Additional 3 months warranty for online warranty registration only.
Induction hob/ Hybrid hob	-	1 year general warranty	
Built-In oven/ Built-in microwave oven	-	1 year general warranty	
Instant water heater	-	1 year general warranty	1. FUJIOH instant water heater is covered by 1-year warranty covering transport, parts & labour.
Instant water heater Heating element	-	5 years general warranty	1. FUJIOH instant water heater's heating element is covered by a 5-year warranty as follows:- (a) 1st year warranty-includes transport, parts & labour, (b) 2nd to 5th year warranty-includes parts, but excludes transport & labour.

The warranty becomes effective only when we have received the online warranty data or the warranty card with all details duly completed, WITHIN 10 DAYS OF THE DATE OF THE DELIVERY.

The warranty is only valid under the following terms & conditions:-

- The defects are not or have not been caused by reasons including but not limited to any accident, misuse, improper maintenance, unauthorized alteration, improper modification, improper installation of parts, unauthorized repair, improper wiring, incorrect voltage, use of faulty equipment and/or use of appliances not supplied or authorised by FUJIOH including but not limited to the gas regulator or due to any persons operating the product contrary to instructions given by FUJIOH. At all times, FUJIOH shall always have the sole discretion to decide if the defect has been caused by the reasons above.
- The product has not been tampered with or modified in anyway or by an unauthorized service organization or by any person(s) not expressly authorized by FUJIOH.
- In the event you require service of the cooker hood/gas hob/induction hob/hybrid hob/oven/microwave oven, you are required to inform your warranty number together with the sales receipt/invoice. FUJIOH will try its best to accommodate the requested date and time of service but reserves the absolute right and discretion to schedule the date and time or service, subject always to its service timetable. FUJIOH reserves the right to impose additional charges or may refuse to attend to any products installed in locations which are inaccessible and/or hazardous to its service agents.
- Lifetime warranty against toughened glass shatter for toughened glass hob only. Shattered glass will only be replaced, subject to the appliance are safe to use. Service, transport and any parts changed are chargeable if exceed warranty period.
- The warranty does not cover the following:-
 - Parts worn out through normal wear & tear, corrosion, rust or stain.
 - Claims from missing or damaged parts after purchase.
 - Damages caused by lightning, water, other liquid intrusion, fire or negligence.
 - External sources such as transit damage or weather.
 - Malfunctions or damages resulting from acts of God, fire, civil-unrest, lightning and other natural disaster, or due to deviation from recommended application and installation.
- The warranty becomes null and void if-
 - The product in question is or has been used for commercial purposes or loaned to other people not under control of the owner of said product
 - It is altered, erased or defaced in any manner.
 - The serial number of the appliance has been altered, tampered with or removed.
 - If any of the events and/or acts in points 1, 2, 4 and 5 shall occur.
- All defective items must be reported to us within six (6) months from the date of delivery or the warranty shall be void.
- FUJIOH liability under this warranty is limited to repairing and/or replacing defective products only. The purchaser will have no claim under this warranty in respect of personal injury, damages to property or any consequential damage.
- Fujioh International Trading Pte Ltd reserves the right to charge for Service and Transport for the respective cases despite during warranty period:

(a) Gas meter or gas regulator did not turn on - cannot light up fire	(e) Burner cap not properly sit on burner cup/head - irregular flame
(b) Wrong gas version - cannot light up fire	(f) Supplied wiring problem - Not working
(c) Gas regulator did not connect properly - flame too small	(g) Power supply did not turn on - Not working
(d) Battery weak or used up - cannot or difficult to light up fire	
- If there is non-observance of clause 1, 2, 4, 5 and 6, FUJIOH reserves the right to reject the warranty claim.

** Under the 2 Years extended warranty, you shall have an additional of 2 years warranty. The terms and conditions of this warranty shall apply the above for these 2 years.

*** An additional of 3-month warranty is applicable for online warranty registration only. The terms and conditions above shall apply.

*** Terms and conditions of warranty apply. You may refer to the back of this page or read the complete T&C at our website, www.fujioh.com/sg (WARRANTY tab - terms and conditions).

*** FUJIOH Data Protection Policy applies. You may read the policy on our website, www.fujioh.com/sg (WARRANTY tab - data protection policy).

By completing the warranty registration details you agree and consent to the data policy.