FUJIOH Marketing Malaysia Kitchen Upgrade Rewards Campaign Terms and Conditions

1. INTRODUCTION

a. 'Kitchen Upgrade Rewards' ("the Campaign") is organized by FUJIOH Marketing Malaysia Sdn Bhd ("the Organizer").

b. Participation in the 'FUJIOH Marketing Malaysia Kitchen Upgrade Rewards Campaign' constitutes the participant's full and unconditional agreement to and acceptance of these Terms & Conditions.

c. The Organiser reserves the right to amend the Terms & Conditions at its sole discretion without prior notice, provided that no such amendment shall materially prejudice the rights of participants who have submitted valid entries prior to such amendment.

2. ELIGIBILITY

a. This Campaign is open to all Malaysian citizens above 18 years of age (as of 31 Dec 2025) except the employees and immediate families of the Organiser, including its affiliated and/or related companies, distributors, dealers, advertising, and promotion agencies.

3. CAMPAIGN PERIOD

a. The Campaign will run from 11 November 2026, 9:00AM to 31 December 2026, 11:59PM following (UTC+08:00) Kuala Lumpur, Malaysia time zone ("Campaign Period").

4. HOW TO PARTICIPATE

a. Steps to participate in the Campaign:
   - Step 1: Purchase the following selected products at any authorized dealer listed at FUJIOH Website:
     - ❖ Either one (1) unit of AirSense Series FR-SW2590 cooker hood together with one (1) unit of a hob from FH-GS30 Series, FH-GS71 Series or FH-IC70 Series or one (1) unit of AeroSlim Series FR-LW2490 cooker hood together with one (1) unit of a hob from FH-GS30 Series or FH-IC70 Series

     with/without

     - ❖ one (1) unit of FV-ML75 oven, FV-AL81 oven or FZ-DW70 dishwasher.
   - Step 2: Scan QR code or click the registration link and submit the entry with Participant's details and purchase invoice.

b. Full payment of the purchase is compulsory within the Campaign Period to participate in the campaign.

c. Each invoice is allowed to enter the campaign ONCE and counts as ONE ENTRY only.

d. The image of the **invoice** (Proof of Purchase) must show the receipt number, name and/or logo of the dealer at which the purchase was made, date of purchase and the required Products clearly stated.
e. **Sales orders (SOs) will not be accepted as proof of purchase**.
f. Incomplete registrations/entries will be disqualified from the Campaign.
g. The Organiser will extract all Proof of Purchase received for further processing. All Proof of Purchase and/or submission that do not meet the requirements stated in clause 4(d) shall be disqualified by the Organiser.
h. The Organiser shall reserve the right to request for evidence of the original Receipt [hardcopy] for verification and redemption. Failure to provide the original Receipt upon request will result in disqualification and prize forfeiture.
i. Entries that do not adhere to the rules will be automatically disqualified.

5. ENTRY DEADLINE

a. The Participants ("Participant(s)") are allowed to submit their entries during the campaign period and within 15 days after the campaign period ends, allowing customers who make purchases on the last day of the campaign sufficient time to participate.
b. Any submission(s) received after 15 January 2027 will be automatically disqualified.

6. WINNERS & PRIZES

a. **A total of Three Hundred (300)** eligible redemptions will be given away on a first-come, first-served basis, while stocks last.
b. The first Three Hundred (300) qualified submissions received throughout the Campaign period will be selected as winners ("Winner(s)").
c. Each Winner is entitled to win a **maximum of One (1) prize** only throughout the Campaign period.
d. The Organiser's decision regarding the winners list shall be final and made at its sole and absolute discretion. No correspondence, enquiries, or appeals will be entertained. By participating in this Campaign, participants agree not to challenge and/or object to any decisions made by the Organiser in relation to the Campaign.
e. The Organiser, its agents, sponsors and representatives shall have no liability to any Winner who defaults in collecting the Prizes in accordance with the Prize Claim/Delivery Date in any respect whatsoever. The Organiser reserves the right to determine how uncollected Prizes will be dealt with.
f. The Organiser reserves the rights to feature participants and/or winners' photos and videos on all FUJIOH Marketing Malaysia websites and social media pages.
g. Winners will be notified via email and/or telephone call using the contact details provided in their submission. Winners are required to respond to the email to confirm their details.

h. Should the first attempt to contact the eligible winner fail, i.e. no reply, telephone number not in service or no connection, etc, another two (2) attempts will be made within the next two (2) working days of the first telephone call. Where such further attempts are unsuccessful, the Organiser reserves the right to disqualify the eligible winner and thereafter select the next eligible winner as replacement.
i. The winner is required to produce a proof of identity during or prior to prize redemption for purposes of verification. The only forms of proof of identity accepted by the Organiser are Malaysian Identity card or Driver's license. A failure to provide any proof of identity entitles the Organiser to disqualify the winner.
j. All unclaimed prizes will be forfeited by the Organiser thirty (30) days after the date of notification of winnings.
k. Once verified, the credit will be credited directly to the winner's TNG eWallet account associated with the mobile phone number submitted in the redemption form within fifteen (15) working days after the campaign period ends.
l. The Organiser will not be held liable of non-receipt of Prize or damages caused during the delivery process. No replacement and/or exchange of Prize will be entertained.
m. The Organiser reserves the absolute right to substitute any prize with that of similar value at any time without prior notice.
n. All prizes are not transferable, refundable or exchangeable in any other form for whatever reason. The value of the prize is correct at the time of printing. All prizes are given on an "as is" basis.
o. Picture(s) of the prizes shown in any advertisement, promotional, publicity and other materials relating to or in connection with this Campaign is/are solely for illustration purposes only and may not depict the actual colour, model or specification of the prize(s) and does not include any optional accessories.
p. Any taxes, duties, levies, or charges arising from acceptance of any prize shall be the sole responsibility of the winners.

7. USE OF PERSONAL DATA

All Participants to the Campaign shall be deemed have given consent to the Organiser to disclose, share or collect their Personal Data to the Organiser's business partner and associates. The Organiser shall always put it as priority to secure the Personal Date of the Participants in relation to their participation in the Campaign. The Participants also acknowledge that they have read, understood and accepted all the terms and conditions as stipulated under the Organiser's Data Protection Policy at https://www.fujioh.com/my/data-protection-policy/.

8. OWNERSHIP / USE RIGHTS

a. The Participants hereby grant to the Organiser the right to use on any photos and videos, information and/or any other material received by the Organiser from the Participants

during the Campaign (including but not limited to the Participants' name, email addresses, contact numbers, photo and etc.) for advertising, marketing and communication purposes without compensation to the Participant, his or her successors or assigns, or any other entity.

b. The Organiser reserves all their exclusive right whether to reject, amend, vary or correct on any entries on which the Organiser deemed incorrect, incomplete, suspicious, invalid or where the Organiser has reasonable ground to believe it is against the law, public policy or involved fraud.

c. The Participants agrees and consent to comply with all the policy, rules and regulation as which may be prescribed by the Organiser from time to time and shall not knowingly or negligently damage or cause any form of interruption to the Campaign and/or prevent others from entering the Campaign, failing which the Organiser shall be allowed at their absolute discretion to disqualify or bar the Participant from participating in the Campaign or any campaign in the future as which may be launched or announced by the Organiser.

d. The Organiser and its respective parent companies, affiliates, subsidiaries, licensees, directors, officers, agents, independent contractors, advertising, promotion, and fulfillment agencies, and legal advisors are not responsible for and shall not be liable for: -

- any disruption, network congestion, malicious virus attacks, unauthorized data hacking, data corruption and server hardware failure or otherwise; any technical errors, whether due to inaccessibility of internet network
- any telephone, electronic, hardware or software program, network, internet, server or computer malfunctions, failures, interruptions, miscommunications or difficulties of any kind, whether human, mechanical or electrical, including, without limitation, the incorrect or inaccurate capture of entry information online;
- any late, lost, delayed, misdirected, incomplete, illegible or unintelligible communication including but not limited to emails;
- any failure, incomplete, lost, garbled, jumbled, interrupted, unavailable or delayed on the computer transmissions;
- any condition caused by events beyond the control of the Organiser that may cause the Campaign to be disrupted or corrupted;
- any injuries, losses, or damages of any kind arising in connection with or as a result of the gift, or acceptance, possession, or use of the Prize, or from participation in the Campaign;
- any printing or typographical errors in any materials associated with the Campaign.

e. The Organiser and its respective parent companies, subsidiaries, affiliates, licensees, directors, officers, employees, agents, independent contractors and advertising/promotion agencies make no warranties and representatives, whether expressly or impliedly, in fact or in law, relative to the use or enjoyment of the Prize, including but without limitation to their quality, merchantability or fitness for a particular purpose.

f. Winners will be required to sign and return a release of liability (if any), declaration of eligibility (if any), and where lawful, publicity consent agreement (if any), from the Organiser.

By participating in the Campaign, winners agree to grant the Organiser and their respective parent companies, subsidiaries, affiliates, licensees, directors, officers, agents, independent contractors and advertising/ promotion agencies the use of data collected through the Campaign website, likeness, biographical data and statements for purposes, including, without limitation, advertising, trade, or promotion, in perpetuity, in any and all media now known or hereafter devised, without compensation, unless prohibited by law.

g. The Organiser reserves the right to end, terminate or postpone the Campaign from time to time or even to vary, amend or extend the Campaign Period at its own and absolute discretion.
h. All costs, fees and/or expenses incurred and/or to be incurred by the Winners in relation to the Campaign and/or to claim the Prize(s), which shall include but not limited to the costs for transportation, postage/courier, personal costs and/or any other costs shall be at sole responsibility of the Winners.

9. Intellectual Property

Unless otherwise stated, the Organiser retains all proprietary rights to the intellectual property (including but not limited to trademarks and copyrights) used for this Campaign and owns the copyright to all contents within.