

# -FUJIOH-

## REGISTER YOUR WARRANTY ONLINE

### 3 Easy Steps



#### STEP 1

Visit us at [www.fujioh.com/sg](http://www.fujioh.com/sg)

#### STEP 2

Go to WARRANTY tab and click WARRANTY REGISTRATION\*

#### STEP 3

Register new account and start warranty registration for your product(s)

**\*Online registration** will give you **additional 3 months warranty** compared to the standard warranty. Please refer to the back page for warranty period and terms and conditions.

Alternatively, you may choose to complete the following details and submit by post/e-mail/fax. These submissions will be considered as standard warranty.

Name: \_\_\_\_\_

Address: \_\_\_\_\_

Email: \_\_\_\_\_

Contact No.: \_\_\_\_\_

Model No.: \_\_\_\_\_

Serial No.: \_\_\_\_\_

Date of Delivery: \_\_\_\_\_

Dealer's Name: \_\_\_\_\_

\* Terms and conditions of warranty apply. You may refer to the back of this page or read the complete T&C at our website, [www.fujioh.com/sg](http://www.fujioh.com/sg) (WARRANTY tab - terms and conditions).

\* FUJIOH Data Protection Policy applies. You may read the policy on our website, [www.fujioh.com/sg](http://www.fujioh.com/sg) (WARRANTY tab - data protection policy). By completing the warranty registration details, you agree and consent to the data policy.

**For non-online submission, please fill up the above information and return via:**

Email: [fit\\_warranty@fujioh.com.sg](mailto:fit_warranty@fujioh.com.sg) Fax No.: +65 6285 3285 Telephone: +65 6286 3286

Mail: FUJIOH International Trading Pte. Ltd. 3014A Ubi Road 1 #06-04 Singapore 408703



## TERMS AND CONDITIONS OF WARRANTY\*\*\* (Valid in Singapore only)

This product is fully guaranteed against defective materials and manufacturing defaults inclusive of parts, labour and transport as per below policy.

Product	1 Year Extended Warranty Period**	Standard Warranty Period	Terms and Conditions
Instant water heater	2 years general warranty + 3 months for online warranty registration only	1 year general warranty	1. FUJIOH instant water is covered by a 2-year warranty covering parts, labour & transport. 2. Additional 3 months warranty for online warranty registration only. 3. Valid for purchase dated from 01 May 2022 till 31 Jan 2023, and registration to be submitted by 31 Mar 2023.
Instant water heater Heating element	6 years general warranty + 3 months for online warranty registration only	5 years general warranty	1. FUJIOH instant water's heating element is covered by a 5-year warranty as follows:- (a) 1 <sup>st</sup> year warranty - includes parts, labour & transport, and applies to the additional 3 months warranty for online warranty registration. (b) 2 <sup>nd</sup> to 6 <sup>th</sup> year warranty - includes parts but excludes labour & transport. 2. Valid for purchase dated from 01 May 2022 till 31 Jan 2023, and registration to be submitted by 31 Mar 2023.

The warranty becomes effective only when we have received the online warranty data or the warranty card with all details duly completed, WITHIN 10 DAYS OF THE DATE OF THE DELIVERY.

### The warranty is only valid under the following terms & conditions:-

- The defects are not or have not been caused by reasons including but not limited to any accident, misuse, improper maintenance, unauthorized alteration, improper modification, improper installation of parts, unauthorized repair, improper wiring, incorrect voltage, use of faulty equipment and/or use of appliances not supplied or authorised by FUJIOH including but not limited to the gas regulator or due to any persons operating the product contrary to instructions given by FUJIOH. At all times, FUJIOH shall always have the sole discretion to decide if the defect has been caused by the reasons above.
- The product has not been tampered with or modified in anyway or by an unauthorized service organization or by any person(s) not expressly authorized by FUJIOH.
- In the event that you require repair of the cooker hood/gas hob/induction hob/hybrid hob/oven/microwave oven/instant water heater, you are required to inform your warranty number together with the sales receipt/invoice. FUJIOH will try its best to accommodate the requested date and time of service but reserves the absolute right and discretion to schedule the date and time of service, subject always to its service timetable. FUJIOH reserves the right to impose additional charges or may refuse to attend to any products installed in locations which are inaccessible and/or hazardous to its service agents.
- Lifetime warranty against toughened glass shatter for toughened glass hob only. Shattered glass will only be replaced, subject to the appliance are safe to use. Labour, transport and any parts changed are chargeable if exceed warranty period.
- The warranty does not cover the following:-
  - Parts worn out through normal wear & tear, corrosion, rust or stain.
  - Claims from missing or damaged parts after purchase.
  - Damages caused by lightning, water, other liquid intrusion, fire or negligence.
  - External sources such as transit damage or weather.
  - Malfunctions or damages resulting from acts of God, fire, civil-unrest, lightning and other natural disaster, or due to deviation from recommended application and installation.
- The warranty becomes null and void if:-
  - The product in question is or has been used for commercial purposes or loaned to other people not under control of the owner of said product.
  - It is altered, erased or defaced in any manner.
  - The serial number of the appliance has been altered, tampered with or removed.
  - If any of the events and/or acts in points 1, 2, 4 and 5 shall occur.
- All defective items must be reported to us within six (6) months from the date of delivery or the warranty shall be void.
- FUJIOH liability under this warranty is limited to repairing and/or replacing defective products only. The purchaser will have no claim under this warranty in respect of personal injury, damages to property or any consequential damage.
- Fujioh International Trading Pte. Ltd. reserves the right to charge for labour and transport fee for the respective cases despite during warranty period:
  - Gas meter or gas regulator did not turn on - cannot light up fire
  - Wrong gas version - cannot light up fire
  - Gas regulator did not connect properly - flame too small
  - Battery weak or used up- cannot or difficult to light up fire
  - Burner cap not properly sit on burner cup/head - irregular flame
  - Supplied wiring problem - Not working
  - Power supply did not turn on - Not working
- If there is non-observance of clause 1, 2, 4, 5 and 6, FUJIOH reserves the right to reject the warranty claim.

\*\* An additional of 3-month warranty is applicable for online warranty registration only. The terms and conditions above shall apply.

\*\*\* Terms and conditions of warranty apply. You may refer this page or read the complete T&Cs at our website, [www.fujioh.com/sg](http://www.fujioh.com/sg) (WARRANTY tab - terms and conditions).

\*\*\* FUJIOH Data Protection Policy applies. You may read the policy on our website, [www.fujioh.com/sg](http://www.fujioh.com/sg) (WARRANTY tab- data protection policy).

By completing the warranty registration details, you agree and consent to the data policy.